

## IMPORTANT INFORMATION REGARDING BUSINESS INCOME TAX SERVICES

We appreciate your trust as a loyal client of The Mangold Group and the opportunity to work with you. To minimize the possibility of misunderstanding between us, we have found that it is important for you to understand the processes, nature and scope of the tax services we provide.

**Tax Season** - We experience a surge of client contact during this short time; however we are a year-round business staffed with experienced tax professionals, not part time seasonal workers with two weeks of training. For our staff to have somewhat normal lives during tax season and ensure the accuracy of all of the returns prepared by our firm, **the pricing in the agreement assumes that all tax returns will be extended and filed after June 1, and prior to the extended due date. If for any reason you require your tax returns to be completed by the original due date we must be notified 45 days in advance and a surcharge of 25% of our standard rate for the return will be due upon delivery of the return.**

We file extensions for the tax returns not completed by the initial filing deadline. Our having as much tax data as possible is still valuable in our filing extensions. If we do not hear from you prior to fourteen days prior to the initial deadline, we will not file an extension for your income tax return.

If we request additional data, your prompt response helps the process and will avoid delay.

You should review your income tax returns carefully before you sign the electronic filing authorization form as you have the final responsibility for everything on the return.

**Our fees for a business income tax return preparation are due at the time we deliver the completed return to you and before we electronically file the return. Payment of our fee is in no way contingent upon your ultimate tax liability or receipt of any refund.**

We will provide your copy of your tax return as a PDF document via email or on CD. We no longer will be delivering paper copies of completed tax returns unless asked specifically for them.

**Tax Return Copies** - We maintain complete confidentiality with all information that is part of our relationship. We are legally prohibited from sending any tax or accounting records to any third party without your specific written consent. To avoid the delay and hassle of obtaining these consents, we will only provide these copies electronically and we will only send your records directly to you, and you may forward them as needed. We provide a copy of every return or document we prepare to you at the time it is completed. ***All requests for additional copies of prior years' tax returns or documents must be received at least one week in advance.***

**IRS Representation** - We expect a substantial increase in IRS inquiries and audits over the next several years. Usually, a letter from the IRS is simply a request to provide documentation for a specific element of your return and is not an indication that there is anything wrong with your return. Upon request The Mangold Group will respond to these inquiries, or provide IRS representation if a case should escalate beyond that. Our firm will invoice these services as these are not included in the income tax return preparation fee.

**Tax Planning** – Bringing all of your data in during **Tax Season** and hoping we can re-engineer your tax liability from last year is not Tax Planning. Our tax preparation processes and skills are designed to minimize the taxes you pay based on what happened in the past, but that is not Tax Planning; it is Tax Preparation. In addition to reviewing contemplated transactions before they are consummated, we offer a comprehensive tax planning process designed to identify and implement strategies to minimize your tax burden **going forward**. If you are interested in true tax planning, please contact our office for an appointment with one of our partners or managers and they will prepare an initial assessment of whether the cost of participating in our tax planning process will justify the tax savings you will realize.

Please contact us whenever you have any questions or comments, to request further information, or to request an appointment for any of the year-round tax services.